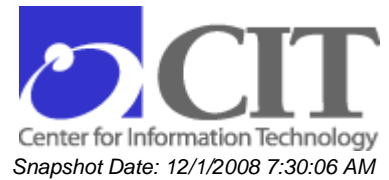


## Customer Service Report for LSSB

For the period: Saturday, November 01, 2008 12:00:00 AM to Sunday, November 30, 2008  
11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	LSSB	Web	Other	DCS	LSSB	Other	DCS	LSSB	Other	To Close
<b>Connectivity</b>											
TCP/IP	1	0	0	0	0	0	0	0	1	0	5
<b>NIH Services</b>											
Other	1	0	0	0	0	1	0	0	0	0	0
<b>OS/390</b>											
Connectivity-HW	1	0	0	0	0	0	0	0	1	0	18
<b>OS/390 SOFTWARE</b>											
OTHER SOFTWARE	0	0	0	16	0	6	0	0	10	0	0
<b>Grand Total:</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>16</b>	<b>0</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>12</b>	<b>0</b>	<b>1</b>

Total Tickets Closed:	12
Total Tickets Assigned/Pending/Checked Out:	7
Total Tickets Created:	19